

### 2014 AUTOMOBILE COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2014	TOTAL NUMBER OF AUTOMOBILE POLICIES FOR 2014	COMPLAINT INDEX
21ST CENTURY CENTENNIAL INSURANCE COMPANY	5	30,185	1.83
21ST CENTURY NORTH AMERICA INSURANCE COMPANY	0	4,787	0.00
21ST CENTURY PREFERRED INSURANCE COMPANY	0	1,392	0.00
ABA SEGUROS, S.A. DE C.V.	0	4,558	0.00
ACADIA INSURANCE COMPANY	0	1,116	0.00
ACCC INSURANCE COMPANY	77	410,477	2.07
ACCEPTANCE INDEMNITY INSURANCE COMPANY	0	1,024	0.00
ACCESS INSURANCE COMPANY	1	176	62.68
ACCIDENT INSURANCE COMPANY, INC.	0	24	0.00
ACE AMERICAN INSURANCE COMPANY	0	1,545	0.00
ACE FIRE UNDERWRITERS INSURANCE COMPANY	0	11	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	0	740	0.00
ACE SEGUROS, S.A.	2	18,182	1.21
ADDISON INSURANCE COMPANY	0	25	0.00
ADMIRAL INSURANCE COMPANY	0	3	0.00
ADRIATIC INSURANCE COMPANY	0	190	0.00
AEGIS SECURITY INSURANCE COMPANY	0	42	0.00
AFFIRMATIVE INSURANCE COMPANY	21	64,910	3.57
AIG ASSURANCE COMPANY	0	1	0.00
AIG EUROPE LIMITED	0	2	0.00
AIG PROPERTY CASUALTY COMPANY	0	2,822	0.00
AIG SPECIALTY INSURANCE COMPANY	0	8	0.00
AIX SPECIALTY INSURANCE COMPANY	0	7	0.00
ALASKA NATIONAL INSURANCE COMPANY	0	6	0.00
ALFA SPECIALTY INSURANCE CORPORATION	1	785	14.05
ALL AMERICA INSURANCE COMPANY	0	12	0.00
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	0	2,571	0.00
ALLIED WORLD SURPLUS LINES INSURANCE COMPANY	0	12	0.00

ALLSTATE COUNTY MUTUAL INSURANCE COMPANY	14	128,107	1.21
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	47	619,511	0.84
ALLSTATE INDEMNITY COMPANY	8	176,813	0.50
ALLSTATE INSURANCE COMPANY	2	23,146	0.95
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	6	75,225	0.88
ALLY INTERNATIONAL INSURANCE COMPANY LTD.	0	30	0.00
AMCO INSURANCE COMPANY	1	290	38.04
AMERICAN ACCESS CASUALTY COMPANY	21	48,663	4.76
AMERICAN AUTOMOBILE INSURANCE COMPANY	0	118	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	0	9,498	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	400	0.00
AMERICAN COUNTRY INSURANCE COMPANY	2	622	35.47
AMERICAN FAMILY HOME INSURANCE COMPANY	0	412	0.00
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	0	568	0.00
AMERICAN MERCURY LLOYD'S INSURANCE COMPANY	0	897	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	0	422	0.00
AMERICAN MODERN LLOYD'S INSURANCE COMPANY	0	2,161	0.00
AMERICAN NATIONAL COUNTY MUTUAL INSURANCE COMPANY	1	37,041	0.30
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	1	151	73.06
AMERICAN RELIABLE INSURANCE COMPANY	0	4,060	0.00
AMERICAN ROAD INSURANCE COMPANY, THE	0	2	0.00
AMERICAN SELECT INSURANCE COMPANY	0	10	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	0	740	0.00
AMERICAN SOUTHERN INSURANCE COMPANY	1	93	118.62
AMERICAN ZURICH INSURANCE COMPANY	0	411	0.00
AMERISURE INSURANCE COMPANY	0	193	0.00
AMERISURE MUTUAL INSURANCE COMPANY	0	294	0.00
AMERISURE PARTNERS INSURANCE COMPANY	0	26	0.00
AMICA MUTUAL INSURANCE COMPANY	2	67,039	0.33
AMTRUST INSURANCE COMPANY OF KANSAS, INC.	0	429	0.00
AMTRUST INTERNATIONAL UNDERWRITERS LIMITED	0	3	0.00
ANA COMPANIA DE SEGUROS, S.A. DE C.V.	0	313	0.00
ANCHOR GENERAL INSURANCE COMPANY	1	6,216	1.77
ARCH SPECIALTY INSURANCE COMPANY	0	15	0.00
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	0	251	0.00
ARGONAUT INSURANCE COMPANY	0	79	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	0	413	0.00
ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	0	14	0.00
ASSOCIATION CASUALTY INSURANCE COMPANY	0	334	0.00

ASSURANCEAMERICA INSURANCE COMPANY	0	24	0.00
ATAIN SPECIALTY INSURANCE COMPANY	0	2	0.00
ATX Premier Insurance Company	0	1,632	0.00
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT, THE	0	15,656	0.00
AXIS INSURANCE COMPANY	0	123	0.00
Agricultural Workers Mutual Auto Insurance Company	0	18,179	0.00
Alinsco Insurance Company	1	36,234	0.30
Allmerica Financial Benefit Insurance Company	0	2,163	0.00
America First Insurance Company	2	244	90.43
America First Lloyd's Insurance Company	0	365	0.00
American Alternative Insurance Corporation	6	31,802	2.08
American Contractors Insurance Company Risk Retention Group	0	9	0.00
American Economy Insurance Company	0	273	0.00
American Fire and Casualty Company	0	220	0.00
American Hallmark Insurance Company of Texas	0	20	0.00
American Insurance Company, The	0	954	0.00
American Mercury Insurance Company	0	106	0.00
American States Insurance Company	0	1,950	0.00
American States Insurance Company of Texas	0	762	0.00
Arch Insurance Company	2	2,097	10.52
Atlantic Specialty Insurance Company	0	426	0.00
Auto Club County Mutual Insurance Company	17	128,492	1.46
Auto Club Indemnity Company	0	49	0.00
AutoOne Insurance Company	0	48	0.00
BANKERS STANDARD INSURANCE COMPANY	0	1,799	0.00
BERKLEY ASSURANCE COMPANY	0	64	0.00
BERKLEY NATIONAL INSURANCE COMPANY	0	132	0.00
BERKLEY REGIONAL INSURANCE COMPANY	0	11,656	0.00
BERKSHIRE HATHAWAY INTERNATIONAL INSURANCE LIMITED	0	2	0.00
BITCO General Insurance Corporation	0	1,294	0.00
BITCO National Insurance Company	0	41	0.00
BRISTOL WEST SPECIALTY INSURANCE COMPANY	2	4,625	4.77
BROTHERHOOD MUTUAL INSURANCE COMPANY	0	310	0.00
Berkshire Hathaway Homestate Insurance Company	0	57	0.00
British American Insurance Company	0	1	0.00
Burlington Insurance Company, The	0	492	0.00
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	1	1,951	5.65
CANAL INSURANCE COMPANY	0	335	0.00
CAROLINA CASUALTY INSURANCE COMPANY	0	3,609	0.00

CATLIN SPECIALTY INSURANCE COMPANY	0	1,158	0.00
CEM Insurance Company	9	65,046	1.53
CENTRAL MUTUAL INSURANCE COMPANY	0	19,901	0.00
CHARTER OAK FIRE INSURANCE COMPANY, THE	0	5,737	0.00
CHUBB CUSTOM INSURANCE COMPANY	0	52	0.00
CHUBB NATIONAL INSURANCE COMPANY	1	9,224	1.20
COLUMBIA CASUALTY COMPANY	0	49	0.00
COMMERCIAL ALLIANCE INSURANCE COMPANY	1	1,796	6.14
CONSUMERS COUNTY MUTUAL INSURANCE COMPANY	7	160,642	0.48
CONTINENTAL CASUALTY COMPANY	0	615	0.00
CONTINENTAL INSURANCE COMPANY, THE	0	775	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	0	1,429	0.00
CRESTBROOK INSURANCE COMPANY	0	27	0.00
CUMIS INSURANCE SOCIETY, INC.	0	1,205	0.00
CastlePoint National Insurance Company	0	145	0.00
Chubb Lloyds Insurance Company of Texas	0	2,556	0.00
Church Mutual Insurance Company	0	2,338	0.00
Cincinnati Casualty Company, The	0	30	0.00
Cincinnati Indemnity Company, The	0	42	0.00
Cincinnati Insurance Company, The	1	293	37.65
Colonial County Mutual Insurance Company	26	242,621	1.18
Commerce and Industry Insurance Company	0	339	0.00
Companion Property and Casualty Insurance Company	0	2	0.00
CorePointe Insurance Company	0	120	0.00
DAIRYLAND COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	7	97,826	0.79
DIRECT GENERAL INSURANCE COMPANY	4	21,580	2.04
DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY	0	2	0.00
Darwin National Assurance Company	0	128	0.00
Depositors Insurance Company	1	1,832	6.02
Diamond State Insurance Company	0	35	0.00
ELECTRIC INSURANCE COMPANY	0	1,842	0.00
EMC REINSURANCE COMPANY	0	217	0.00
EMCASCO INSURANCE COMPANY	0	217	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	0	417	0.00
EMPIRE INDEMNITY INSURANCE COMPANY	0	8	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	1	990	11.14
ENCOMPASS HOME AND AUTO INSURANCE COMPANY	0	166	0.00
ENCOMPASS INDEMNITY COMPANY	1	16,448	0.67
ENCOMPASS INDEPENDENT INSURANCE COMPANY	0	67	0.00

ENCOMPASS INSURANCE COMPANY OF AMERICA	0	1,144	0.00
ENCOMPASS PROPERTY AND CASUALTY COMPANY	0	1,314	0.00
ESSEX INSURANCE COMPANY	0	313	0.00
ESURANCE INSURANCE COMPANY	4	39,400	1.12
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	1	2,508	4.40
EVEREST INDEMNITY INSURANCE COMPANY	0	80	0.00
EVEREST NATIONAL INSURANCE COMPANY	0	174	0.00
Elephant Insurance Company	16	26,341	6.70
Employers Insurance Company of Wausau	0	47	0.00
Essentia Insurance Company	0	25,323	0.00
FARM BUREAU COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	4	56,094	0.79
FARMERS TEXAS COUNTY MUTUAL INSURANCE COMPANY	50	775,512	0.71
FARMLAND MUTUAL INSURANCE COMPANY	0	276	0.00
FCCI INSURANCE COMPANY	0	354	0.00
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	0	7	0.00
FIREMEN'S INSURANCE COMPANY OF WASHINGTON, D.C.	0	53	0.00
FIRST GUARD INSURANCE COMPANY	0	512	0.00
FIRST NONPROFIT INSURANCE COMPANY	0	28	0.00
FOREMOST INSURANCE COMPANY, GRAND RAPIDS, MICHIGAN	0	34,206	0.00
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	0	869	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	0	411	0.00
Falcon Insurance Company	0	4,272	0.00
Falls Lake National Insurance Company	0	324	0.00
Farmers Insurance Exchange	0	1,325	0.00
Federal Insurance Company	0	1,715	0.00
Federated National Insurance Company	1	12,770	0.86
Fireman's Fund Insurance Company	0	5,800	0.00
First Acceptance Insurance Company, Inc.	1	441	25.02
First Liberty Insurance Corporation, The	0	140	0.00
First National Insurance Company of America	0	81	0.00
Florists' Mutual Insurance Company	0	102	0.00
Foremost County Mutual Insurance Company	4	204,329	0.22
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	7	111,636	0.69
GATEWAY INSURANCE COMPANY	0	217	0.00
GEICO ADVANTAGE INSURANCE COMPANY	13	143,865	1.00
GEICO CHOICE INSURANCE COMPANY	13	77,104	1.86
GEICO County Mutual Insurance Company	8	238,626	0.37
GEICO GENERAL INSURANCE COMPANY	2	21,823	1.01
GEICO INDEMNITY COMPANY	13	52,202	2.75

GEICO SECURE INSURANCE COMPANY	3	24,279	1.36
GEMINI INSURANCE COMPANY	0	91	0.00
GENERAL CASUALTY COMPANY OF WISCONSIN	0	34	0.00
GEORGIA CASUALTY & SURETY COMPANY	0	74	0.00
GLOBAL LIBERTY INSURANCE COMPANY OF NEW YORK	0	49	0.00
GOTHAM INSURANCE COMPANY	0	7	0.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	28	350,156	0.88
GRAPHIC ARTS MUTUAL INSURANCE COMPANY	0	322	0.00
GRAY INSURANCE COMPANY, THE	0	40	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	0	63	0.00
GREAT AMERICAN ASSURANCE COMPANY	0	613	0.00
GREAT AMERICAN INSURANCE COMPANY	0	78	0.00
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	0	82	0.00
GREAT DIVIDE INSURANCE COMPANY	0	611	0.00
GREAT LAKES REINSURANCE (U.K.) PLC	0	1,752	0.00
GREAT NORTHERN INSURANCE COMPANY	0	675	0.00
GREAT WEST CASUALTY COMPANY	1	1,624	6.79
GREENWICH INSURANCE COMPANY	0	180	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	0	1,399	0.00
General Automobile Insurance Company, Inc., The	0	5,535	0.00
General Insurance Company of America	1	10,356	1.07
Germania Fire & Casualty Company	1	10,286	1.07
Germania Insurance Company	0	5,185	0.00
Germania Select Insurance Company	7	92,503	0.83
Granite State Insurance Company	0	349	0.00
Great Midwest Insurance Company	0	224	0.00
HANOVER AMERICAN INSURANCE COMPANY, THE	0	141	0.00
HANOVER INSURANCE COMPANY, THE	0	178	0.00
HARCO NATIONAL INSURANCE COMPANY	0	53	0.00
HARLEYSVILLE INSURANCE COMPANY	0	21	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	0	2,132	0.00
HARTFORD CASUALTY INSURANCE COMPANY	0	525	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1	5,376	2.05
HARTFORD UNDERWRITERS INSURANCE COMPANY	0	1,758	0.00
HDI-GERLING AMERICA INSURANCE COMPANY	0	171	0.00
HISCOX INSURANCE COMPANY INC.	0	129	0.00
HOCHHEIM PRAIRIE CASUALTY INSURANCE COMPANY	3	26,319	1.26
HOME STATE COUNTY MUTUAL INSURANCE COMPANY	68	432,030	1.74
HORACE MANN INSURANCE COMPANY	0	15,112	0.00

HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	1	8,338	1.32
HUDSON INSURANCE COMPANY	1	4	2,758.02
Hallmark County Mutual Insurance Company	8	20,595	4.29
Hanover Lloyd's Insurance Company	0	102	0.00
Hartford Fire Insurance Company	0	2,132	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	7	17,146	4.50
ILLINOIS NATIONAL INSURANCE CO.	2	402	54.89
IMPERIAL FIRE AND CASUALTY INSURANCE COMPANY	0	8,446	0.00
IMPERIUM INSURANCE COMPANY	0	685	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	0	519	0.00
INDIAN HARBOR INSURANCE COMPANY	0	18	0.00
INFINITY COUNTY MUTUAL INSURANCE COMPANY	10	41,975	2.63
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, THE	0	146	0.00
INTEGON NATIONAL INSURANCE COMPANY	0	3,227	0.00
INTERSTATE FIRE & CASUALTY COMPANY	0	28	0.00
Indiana Lumbermens Mutual Insurance Company	0	21	0.00
Interinsurance Exchange of the Automobile Club	0	517	0.00
Ironshore Indemnity Inc.	0	831	0.00
JAMES RIVER INSURANCE COMPANY	0	8	0.00
JEFFERSON INSURANCE COMPANY	0	18,363	0.00
KNIGHTBROOK INSURANCE COMPANY	3	4,017	8.24
LANCER INSURANCE COMPANY	0	530	0.00
LIBERTY COUNTY MUTUAL INSURANCE COMPANY	32	192,500	1.83
LIBERTY SURPLUS INSURANCE CORPORATION	0	27	0.00
LM Insurance Corporation	0	20	0.00
LOYA INSURANCE COMPANY	27	162,087	1.84
LYNDON SOUTHERN INSURANCE COMPANY	2	38,957	0.57
Lexington Insurance Company	0	235	0.00
Liberty Insurance Corporation	1	58	190.21
Liberty Insurance Underwriters Inc.	0	168	0.00
Liberty Mutual Fire Insurance Company	2	909	24.27
Liberty Mutual Insurance Company	2	27	817.19
MAIDEN SPECIALTY INSURANCE COMPANY	0	74	0.00
MANUFACTURERS ALLIANCE INSURANCE COMPANY	0	2	0.00
MARKEL AMERICAN INSURANCE COMPANY	0	4,048	0.00
MARKEL INSURANCE COMPANY	0	560	0.00
MASSACHUSETTS BAY INSURANCE COMPANY	0	181	0.00
MAXUM INDEMNITY COMPANY	0	5	0.00
MERASTAR INSURANCE COMPANY	0	97	0.00

MERCURY COUNTY MUTUAL INSURANCE COMPANY	4	33,322	1.32
MESA UNDERWRITERS SPECIALTY INSURANCE COMPANY	0	4,765	0.00
METROPOLITAN CASUALTY INSURANCE COMPANY	0	1,339	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	0	2,251	0.00
METROPOLITAN GENERAL INSURANCE COMPANY	0	840	0.00
METROPOLITAN GROUP PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,992	0.00
METROPOLITAN LLOYDS INSURANCE COMPANY OF TEXAS	8	20,743	4.25
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	0	583	0.00
MGA INSURANCE COMPANY, INC.	15	59,628	2.78
MID-CONTINENT ASSURANCE COMPANY	0	161	0.00
MID-CONTINENT CASUALTY COMPANY	0	1,264	0.00
MID-CONTINENT EXCESS AND SURPLUS INSURANCE COMPANY	0	2	0.00
MIDDLESEX INSURANCE COMPANY	0	392	0.00
MILWAUKEE CASUALTY INSURANCE CO.	0	266	0.00
MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	0	70	0.00
MITSUI SUMITOMO INSURANCE USA INC.	0	67	0.00
MONROE GUARANTY INSURANCE COMPANY	0	43	0.00
MOTORISTS COMMERCIAL MUTUAL INSURANCE COMPANY	0	4	0.00
MOUNTAIN STATES INDEMNITY COMPANY	0	118	0.00
MOUNTAIN STATES MUTUAL CASUALTY COMPANY	0	266	0.00
MSA INSURANCE COMPANY	0	14	0.00
Mid-Century Insurance Company	0	898	0.00
Mid-Century Insurance Company of Texas	0	186	0.00
NATIONAL AMERICAN INSURANCE COMPANY	1	287	38.44
NATIONAL BUILDING MATERIAL ASSURANCE COMPANY	0	12	0.00
NATIONAL CASUALTY COMPANY	0	2,579	0.00
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	0	6	0.00
NATIONAL FIRE & MARINE INSURANCE COMPANY	0	335	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	0	314	0.00
NATIONAL GENERAL ASSURANCE COMPANY	2	9,252	2.38
NATIONAL GENERAL INSURANCE COMPANY	1	3,062	3.60
NATIONAL INDEMNITY COMPANY	2	9	2,451.57
NATIONAL INTERSTATE INSURANCE COMPANY	1	1,858	5.94
NATIONAL LIABILITY & FIRE INSURANCE COMPANY	2	4,875	4.53
NATIONAL TRUST INSURANCE COMPANY	0	97	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	2	578	38.17
NATIONAL UNITY INSURANCE COMPANY	6	17,914	3.70
NATIONWIDE INSURANCE COMPANY OF AMERICA	0	1	0.00
NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	0	812	0.00



NAUTILUS INSURANCE COMPANY	0	4	0.00
NAVIGATORS INSURANCE COMPANY	0	42	0.00
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	1	1,166	9.46
NORTH AMERICAN CAPACITY INSURANCE COMPANY	0	1	0.00
NORTH RIVER INSURANCE COMPANY, THE	0	2	0.00
NOVA CASUALTY COMPANY	0	246	0.00
National Specialty Insurance Company	0	101	0.00
National Surety Corporation	0	1,219	0.00
Nationwide Agribusiness Insurance Company	1	15,914	0.69
Nationwide Mutual Fire Insurance Company	0	113	0.00
Nationwide Mutual Insurance Company	3	33,239	1.00
Netherlands Insurance Company, The	0	312	0.00
New Hampshire Insurance Company	0	288	0.00
Northfield Insurance Company	0	60	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	0	74	0.00
OKLAHOMA SPECIALTY INSURANCE COMPANY	0	5	0.00
OKLAHOMA SURETY COMPANY	0	368	0.00
OLD AMERICAN COUNTY MUTUAL FIRE INSURANCE COMPANY	99	301,321	3.62
OLD REPUBLIC GENERAL INSURANCE CORPORATION	0	43	0.00
OLD REPUBLIC INSURANCE COMPANY	2	165	133.72
Ohio Casualty Insurance Company, The	0	438	0.00
Ohio Security Insurance Company	1	2,762	3.99
PACIFIC INDEMNITY COMPANY	0	257	0.00
PACIFIC SPECIALTY INSURANCE COMPANY	0	1,699	0.00
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	0	248	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	0	5	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	0	30	0.00
PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE COMPANY	0	18	0.00
PERMANENT GENERAL ASSURANCE CORPORATION	5	3,949	13.97
PERMANENT GENERAL ASSURANCE CORPORATION OF OHIO	2	8,834	2.50
PHILADELPHIA INDEMNITY INSURANCE COMPANY	0	13,661	0.00
PHOENIX INSURANCE COMPANY, THE	0	6,552	0.00
PLAZA INSURANCE COMPANY	0	1,275	0.00
PRAETORIAN INSURANCE COMPANY	0	2,644	0.00
PRIME INSURANCE COMPANY	0	79	0.00
PRINCETON EXCESS AND SURPLUS LINES INSURANCE COMPANY, THE	0	56	0.00
PROGRESSIVE ADVANCED INSURANCE COMPANY	0	2,309	0.00
PROGRESSIVE COUNTY MUTUAL INSURANCE COMPANY	71	945,694	0.83
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	0	34	0.00

PROTECTIVE INSURANCE COMPANY	2	22	1,002.92
Peachtree Casualty Insurance Company	0	36,874	0.00
Peerless Indemnity Insurance Company	0	1,666	0.00
Peerless Insurance Company	0	201	0.00
Penn Millers Insurance Company	0	53	0.00
Pharmacists Mutual Insurance Company	0	220	0.00
Preferred Professional Insurance Company	0	22	0.00
Preserver Insurance Company	0	123	0.00
Privilege Underwriters Reciprocal Exchange	0	3,359	0.00
QBE Insurance Corporation	0	451	0.00
QBE SPECIALTY INSURANCE COMPANY	0	2	0.00
REGENT INSURANCE COMPANY	0	14	0.00
REPUBLIC UNDERWRITERS INSURANCE COMPANY	0	555	0.00
REPUBLIC-FRANKLIN INSURANCE COMPANY	0	279	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	86	0.00
REPWEST INSURANCE COMPANY	0	1	0.00
RLI Insurance Company	0	1,347	0.00
ROCHDALE INSURANCE COMPANY	0	1	0.00
ROCKHILL INSURANCE COMPANY	0	17	0.00
Redwood Fire and Casualty Insurance Company	1	963	11.46
Republic Lloyds	0	1,118	0.00
Rural Trust Insurance Company	0	9	0.00
SAFE AUTO INSURANCE COMPANY	6	8,395	7.88
SAFETY NATIONAL CASUALTY CORPORATION	0	44	0.00
SAGAMORE INSURANCE COMPANY	0	96	0.00
SAMSUNG FIRE & MARINE INSURANCE CO., LTD (US BRANCH)	0	10	0.00
SCOTTSDALE INDEMNITY COMPANY	0	426	0.00
SCOTTSDALE INSURANCE COMPANY	0	585	0.00
SECURITY NATIONAL INSURANCE COMPANY	0	245	0.00
SELECTIVE INSURANCE COMPANY OF AMERICA	0	10	0.00
SENECA INSURANCE COMPANY, INC.	0	33	0.00
SENTINEL INSURANCE COMPANY, LTD.	1	4,908	2.25
SENTRY CASUALTY COMPANY	0	2	0.00
SENTRY SELECT INSURANCE COMPANY	0	1,474	0.00
SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	0	4	0.00
SOUTHERN COUNTY MUTUAL INSURANCE COMPANY	16	191,034	0.92
SOUTHERN INSURANCE COMPANY	1	661	16.69
SPARTA Insurance Company	1	134	82.33
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	0	1,442	0.00

ST. PAUL GUARDIAN INSURANCE COMPANY	0	1	0.00
ST. PAUL MERCURY INSURANCE COMPANY	0	48	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	0	4	0.00
STAR INSURANCE COMPANY	0	252	0.00
STARNET INSURANCE COMPANY	0	33	0.00
STARR SURPLUS LINES INSURANCE COMPANY	0	9	0.00
STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	4	28,588	1.54
STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	18	271,260	0.73
STATE FARM FIRE AND CASUALTY COMPANY	0	105	0.00
STEADFAST INSURANCE COMPANY	0	33	0.00
Safeco Insurance Company of America	2	7,002	3.15
Safeco Insurance Company of Illinois	0	4,547	0.00
Safeco Lloyds Insurance Company	1	9,735	1.13
Safeway County Mutual Insurance Company	2	19,731	1.12
Sentry Insurance a Mutual Company	0	1,270	0.00
Sompo Japan Insurance Company of America	0	62	0.00
Spartan Insurance Company	0	4,297	0.00
Standard Casualty Company	0	13,496	0.00
Starr Indemnity & Liability Company	0	201	0.00
State Automobile Mutual Insurance Company	1	1,762	6.26
State Farm Mutual Automobile Insurance Company	118	3,189,866	0.41
State National Insurance Company, Inc.	0	123	0.00
Stillwater Insurance Company	0	392	0.00
Stratford Insurance Company	1	1,999	5.52
T.H.E. INSURANCE COMPANY	0	60	0.00
TEACHERS INSURANCE COMPANY	0	3,959	0.00
TECHNOLOGY INSURANCE COMPANY, INC.	0	47	0.00
TEXAS FARM BUREAU CASUALTY INSURANCE COMPANY	5	148,215	0.37
TEXAS FARM BUREAU MUTUAL INSURANCE COMPANY	7	213,677	0.36
TEXAS PACIFIC INDEMNITY COMPANY	0	179	0.00
TNUS INSURANCE COMPANY	0	1	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	0	118	0.00
TOKIO MARINE SPECIALTY INSURANCE COMPANY	0	43	0.00
TORUS SPECIALTY INSURANCE COMPANY	0	7	0.00
TRANS PACIFIC INSURANCE COMPANY	0	5	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	0	120	0.00
TRANSPORTATION INSURANCE COMPANY	0	356	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	1	5,689	1.94
TRAVELERS INDEMNITY COMPANY OF AMERICA, THE	0	294	0.00

TRAVELERS INDEMNITY COMPANY OF CONNECTICUT, THE	0	1,360	0.00
TRAVELERS INDEMNITY COMPANY, THE	0	833	0.00
TRAVELERS PERSONAL SECURITY INSURANCE COMPANY	0	482	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	0	1,158	0.00
TRINITY UNIVERSAL INSURANCE COMPANY	1	9,504	1.16
TRITON INSURANCE COMPANY	0	13,508	0.00
TRIUMPHE CASUALTY COMPANY	0	852	0.00
TRUMBULL INSURANCE COMPANY	0	66	0.00
TUDOR INSURANCE COMPANY	0	25	0.00
TWIN CITY FIRE INSURANCE COMPANY	0	841	0.00
Texas Hospital Insurance Exchange	0	104	0.00
Tower National Insurance Company	0	1	0.00
Truck Insurance Exchange	0	2,341	0.00
U S Lloyds Insurance Company	0	6,964	0.00
UNDERWRITERS AT LLOYD'S, LONDON	2	6,770	3.26
UNION INSURANCE COMPANY	0	1,520	0.00
UNION STANDARD LLOYDS	0	312	0.00
UNITED FIRE & CASUALTY COMPANY	0	2,786	0.00
UNITED SERVICES AUTOMOBILE ASSOCIATION	22	259,482	0.94
UNITED SPECIALTY INSURANCE COMPANY	0	278	0.00
UNITED STATES LIABILITY INSURANCE COMPANY	0	381	0.00
UNITRIN COUNTY MUTUAL INSURANCE COMPANY	9	38,308	2.59
UNITRIN DIRECT INSURANCE COMPANY	0	199	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	0	1,271	0.00
UNIVERSAL UNDERWRITERS OF TEXAS INSURANCE COMPANY	1	823	13.40
USAA CASUALTY INSURANCE COMPANY	13	226,455	0.63
USAA GENERAL INDEMNITY COMPANY	7	126,217	0.61
UTICA LLOYD'S OF TEXAS	0	266	0.00
UTICA MUTUAL INSURANCE COMPANY	0	218	0.00
UTICA NATIONAL INSURANCE COMPANY OF TEXAS	0	206	0.00
United Fire & Indemnity Company	0	1,274	0.00
United Fire Lloyds	0	2,428	0.00
United States Fire Insurance Company	0	2	0.00
Universal Underwriters Insurance Company	0	3,960	0.00
VALLEY FORGE INSURANCE COMPANY	1	434	25.42
VANLINER INSURANCE COMPANY	0	24	0.00
VIGILANT INSURANCE COMPANY	0	77	0.00
VISION INSURANCE COMPANY	2	20,397	1.08
VOYAGER INDEMNITY INSURANCE COMPANY	0	2,897	0.00

WESCO INSURANCE COMPANY	0	122	0.00
WESTCHESTER FIRE INSURANCE COMPANY	1	77	143.27
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	0	4	0.00
WESTERN GENERAL AUTOMOBILE INSURANCE COMPANY	1	3,760	2.93
WESTERN HERITAGE INSURANCE COMPANY	2	1,996	11.05
WESTERN WORLD INSURANCE COMPANY	0	9	0.00
WESTFIELD INSURANCE COMPANY	0	240	0.00
Wausau Underwriters Insurance Company	1	13	848.62
West American Insurance Company	0	166	0.00
Worth Casualty Company	0	4,350	0.00
XL INSURANCE AMERICA, INC.	0	15	0.00
XL SPECIALTY INSURANCE COMPANY	0	40	0.00
Young America Insurance Company	0	10,337	0.00
ZURICH AMERICAN INSURANCE COMPANY	1	3,189	3.46
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	0	42	0.00
ZURICH COMPANIA DE SEGUROS, S.A.	0	2,050	0.00
<b>TOTAL</b>	<b>1133</b>	<b>12,499,331</b>	<b>1.00</b>