

### 2013 AUTOMOBILE COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average  
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COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2013	TOTAL NUMBER OF AUTOMOBILE POLICIES FOR 2013	COMPLAINT INDEX
21ST CENTURY CENTENNIAL INSURANCE COMPANY	6	46,177	2.38
21ST CENTURY NORTH AMERICA INSURANCE COMPANY	0	6,085	0.00
21ST CENTURY PREFERRED INSURANCE COMPANY	1	1,733	10.56
AAA TEXAS COUNTY MUTUAL INSURANCE COMPANY	13	122,328	1.95
ABA SEGUROS, S.A. DE C.V.	0	685	0.00
ACADIA INSURANCE COMPANY	0	1,047	0.00
ACCC INSURANCE COMPANY	47	429,565	2.00
ACCEPTANCE INDEMNITY INSURANCE COMPANY	0	896	0.00
ACCESS INSURANCE COMPANY	2	466	78.57
ACE AMERICAN INSURANCE COMPANY	3	1,333	41.20
ACE FIRE UNDERWRITERS INSURANCE COMPANY	0	22	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	0	573	0.00
ACE SEGUROS, S.A.	1	12,857	1.42
ADDISON INSURANCE COMPANY	0	33	0.00
ADRIATIC INSURANCE COMPANY	1	30	610.23
AFFIRMATIVE INSURANCE COMPANY	11	51,023	3.95
AGRICULTURAL WORKERS MUTUAL AUTO INSURANCE COMPANY	0	18,736	0.00
AIG ASSURANCE COMPANY	0	3	0.00
AIG PROPERTY CASUALTY COMPANY	0	2,273	0.00
AIG SPECIALTY INSURANCE COMPANY	0	3	0.00
AIX SPECIALTY INSURANCE COMPANY	0	21	0.00
ALASKA NATIONAL INSURANCE COMPANY	0	5	0.00
ALFA SPECIALTY INSURANCE CORPORATION	0	1,293	0.00

ALL AMERICA INSURANCE COMPANY	0	4	0.00
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	0	2,557	0.00
ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	0	1,748	0.00
ALLSTATE COUNTY MUTUAL INSURANCE COMPANY	6	132,529	0.83
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	25	535,865	0.85
ALLSTATE INDEMNITY COMPANY	5	191,933	0.48
ALLSTATE INSURANCE COMPANY	0	25,536	0.00
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	2	74,741	0.49
AMCO INSURANCE COMPANY	0	251	0.00
AMERICA FIRST LLOYD'S INSURANCE COMPANY	0	434	0.00
AMERICAN ACCESS CASUALTY COMPANY	5	38,133	2.40
AMERICAN AUTOMOBILE INSURANCE COMPANY	0	147	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	0	9,257	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	317	0.00
AMERICAN CONTRACTORS INSURANCE COMPANY RISK RETENTION GROUP	0	7	0.00
AMERICAN COUNTRY INSURANCE COMPANY	0	356	0.00
AMERICAN EMPIRE SURPLUS LINES INSURANCE COMPANY	0	20	0.00
AMERICAN FAMILY HOME INSURANCE COMPANY	0	70	0.00
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	0	648	0.00
AMERICAN INSURANCE COMPANY, THE	0	1,133	0.00
AMERICAN MERCURY INSURANCE COMPANY	0	143	0.00
AMERICAN MERCURY LLOYD'S INSURANCE COMPANY	0	1,081	0.00
AMERICAN MODERN LLOYD'S INSURANCE COMPANY	0	176	0.00
AMERICAN NATIONAL COUNTY MUTUAL INSURANCE COMPANY	0	17,565	0.00
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	0	171	0.00
AMERICAN RELIABLE INSURANCE COMPANY	0	4,598	0.00
AMERICAN ROAD INSURANCE COMPANY, THE	0	2	0.00
AMERICAN SAFETY CASUALTY INSURANCE COMPANY	0	69	0.00
AMERICAN SAFETY INDEMNITY COMPANY	0	56	0.00
AMERICAN SELECT INSURANCE COMPANY	0	4	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	0	155	0.00
AMERICAN SOUTHERN INSURANCE COMPANY	0	130	0.00
AMERICAN ZURICH INSURANCE COMPANY	0	447	0.00
AMERISURE INSURANCE COMPANY	0	216	0.00
AMERISURE MUTUAL INSURANCE COMPANY	0	349	0.00
AMERISURE PARTNERS INSURANCE COMPANY	0	19	0.00
AMICA MUTUAL INSURANCE COMPANY	5	61,538	1.49

AMTRUST INSURANCE COMPANY OF KANSAS, INC.	0	355	0.00
AMTRUST INTERNATIONAL UNDERWRITERS LIMITED	0	13	0.00
ANA COMPANIA DE SEGUROS, S.A. DE C.V.	0	1,273	0.00
ANCHOR GENERAL INSURANCE COMPANY	0	2,665	0.00
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	0	493	0.00
ARGONAUT INSURANCE COMPANY	0	158	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	0	1,481	0.00
ASSICURAZIONI GENERALI, SPA	0	1	0.00
ASSOCIATED INDEMNITY CORPORATION	0	56	0.00
ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	0	11	0.00
ASSOCIATION CASUALTY INSURANCE COMPANY	0	380	0.00
ASSURANCE COMPANY OF AMERICA	0	996	0.00
ASSURANCEAMERICA INSURANCE COMPANY	0	151	0.00
ATLANTIC SPECIALTY INSURANCE COMPANY	0	426	0.00
AUTO CLUB INDEMNITY COMPANY	0	73	0.00
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT, THE	0	16,544	0.00
AUTOONE INSURANCE COMPANY	0	177	0.00
AXIS INSURANCE COMPANY	0	208	0.00
AMERICA FIRST INSURANCE COMPANY	2	4,273	8.57
AMERICAN ALTERNATIVE INSURANCE CORPORATION	1	23,940	0.76
AMERICAN ECONOMY INSURANCE COMPANY	0	342	0.00
AMERICAN FIRE AND CASUALTY COMPANY	0	169	0.00
AMERICAN STATES INSURANCE COMPANY	0	1,939	0.00
AMERICAN STATES INSURANCE COMPANY OF TEXAS	0	836	0.00
ARCH INSURANCE COMPANY	1	1,778	10.30
BANKERS STANDARD INSURANCE COMPANY	0	1,509	0.00
BERKLEY ASSURANCE COMPANY	0	50	0.00
BERKLEY NATIONAL INSURANCE COMPANY	0	71	0.00
BERKLEY REGIONAL INSURANCE COMPANY	0	406	0.00
BERKSHIRE HATHAWAY HOMESTATE INSURANCE COMPANY	0	31	0.00
BITUMINOUS CASUALTY CORPORATION	1	1,282	14.28
BITUMINOUS FIRE AND MARINE INSURANCE COMPANY	0	47	0.00
BRISTOL WEST SPECIALTY INSURANCE COMPANY	2	8,820	4.15
BRITISH AMERICAN INSURANCE COMPANY	0	1	0.00
BROTHERHOOD MUTUAL INSURANCE COMPANY	0	255	0.00
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	0	2,111	0.00
CANAL INDEMNITY COMPANY	0	98	0.00

CANAL INSURANCE COMPANY	0	45	0.00
CANOPIUS US INSURANCE, INC.	0	120	0.00
CAROLINA CASUALTY INSURANCE COMPANY	0	514	0.00
CASTLEPOINT NATIONAL INSURANCE COMPANY	1	483	37.90
CEM INSURANCE COMPANY	1	49,808	0.37
CENTRAL MUTUAL INSURANCE COMPANY	0	18,566	0.00
CENTURY SURETY COMPANY	0	173	0.00
CHARTER OAK FIRE INSURANCE COMPANY, THE	0	6,746	0.00
CHUBB CUSTOM INSURANCE COMPANY	0	46	0.00
CHUBB LLOYDS INSURANCE COMPANY OF TEXAS	1	2,962	6.18
CHUBB NATIONAL INSURANCE COMPANY	0	8,244	0.00
CINCINNATI CASUALTY COMPANY, THE	0	43	0.00
CINCINNATI INDEMNITY COMPANY, THE	0	53	0.00
CINCINNATI INSURANCE COMPANY, THE	0	314	0.00
COLONIAL COUNTY MUTUAL INSURANCE COMPANY	13	2,473,058	0.10
COLONY INSURANCE COMPANY	0	920	0.00
COLONY NATIONAL INSURANCE COMPANY	0	2	0.00
COMMERCIAL ALLIANCE INSURANCE COMPANY	1	2,148	8.52
COMPANION PROPERTY AND CASUALTY INSURANCE COMPANY	0	43	0.00
CONIFER INSURANCE COMPANY	0	19	0.00
CONSUMERS COUNTY MUTUAL INSURANCE COMPANY	6	141,611	0.78
CONTINENTAL CASUALTY COMPANY	0	583	0.00
CONTINENTAL INSURANCE COMPANY, THE	0	1,013	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	0	2,078	0.00
COREPOINTE INSURANCE COMPANY	0	138	0.00
CORNERSTONE NATIONAL INSURANCE COMPANY	0	1,249	0.00
COVINGTON SPECIALTY INSURANCE COMPANY	0	17	0.00
CRUM & FORSTER INDEMNITY COMPANY	0	71	0.00
CUMIS INSURANCE SOCIETY, INC.	0	1,212	0.00
CHURCH MUTUAL INSURANCE COMPANY	0	2,450	0.00
COMMERCE AND INDUSTRY INSURANCE COMPANY	0	358	0.00
DARWIN NATIONAL ASSURANCE COMPANY	0	112	0.00
DEPOSITORS INSURANCE COMPANY	0	1,559	0.00
DIAMOND STATE INSURANCE COMPANY	0	72	0.00
DIRECT GENERAL INSURANCE COMPANY	1	16,091	1.14
DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY	0	27	0.00
ELECTRIC INSURANCE COMPANY	0	1,509	0.00

ELEPHANT INSURANCE COMPANY	3	14,072	3.90
EMCASCO INSURANCE COMPANY	0	229	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	1	374	48.95
EMPIRE INDEMNITY INSURANCE COMPANY	0	83	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	1	949	19.29
ENCOMPASS HOME AND AUTO INSURANCE COMPANY	0	233	0.00
ENCOMPASS INDEMNITY COMPANY	2	13,811	2.65
ENCOMPASS INDEPENDENT INSURANCE COMPANY	0	96	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	0	1,486	0.00
ENCOMPASS PROPERTY AND CASUALTY COMPANY	1	1,663	11.01
ESSENTIA INSURANCE COMPANY	0	24,583	0.00
ESSEX INSURANCE COMPANY	0	415	0.00
ESURANCE INSURANCE COMPANY	2	39,939	0.92
EVEREST INDEMNITY INSURANCE COMPANY	0	33	0.00
EVEREST NATIONAL INSURANCE COMPANY	0	61	0.00
EMPLOYERS INSURANCE COMPANY OF WAUSAU	0	57	0.00
FARM BUREAU COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	0	57,861	0.00
FARMERS INSURANCE EXCHANGE	1	1,550	11.81
FARMERS TEXAS COUNTY MUTUAL INSURANCE COMPANY	44	776,043	1.04
FARMLAND MUTUAL INSURANCE COMPANY	0	709	0.00
FCCI INSURANCE COMPANY	0	207	0.00
FEDERAL INSURANCE COMPANY	0	1,741	0.00
FEDERATED NATIONAL INSURANCE COMPANY	3	11,212	4.90
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	0	5	0.00
FIREMAN'S FUND INSURANCE COMPANY	0	6,191	0.00
FIREMEN'S INSURANCE COMPANY OF WASHINGTON, D.C.	0	63	0.00
FIRST GUARD INSURANCE COMPANY	0	396	0.00
FIRST NONPROFIT INSURANCE COMPANY	0	9	0.00
FOREMOST COUNTY MUTUAL INSURANCE COMPANY	6	193,584	0.57
FOREMOST INSURANCE COMPANY, GRAND RAPIDS, MICHIGAN	2	33,112	1.11
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	0	566	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	0	233	0.00
FREESTONE INSURANCE COMPANY	0	8,608	0.00
FIRST ACCEPTANCE INSURANCE COMPANY, INC.	0	350	0.00
FIRST LIBERTY INSURANCE CORPORATION, THE	0	105	0.00
FIRST NATIONAL INSURANCE COMPANY OF AMERICA	0	39	0.00
FLORISTS' MUTUAL INSURANCE COMPANY	0	101	0.00

GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	9	103,568	1.59
GATEWAY INSURANCE COMPANY	0	260	0.00
GEICO ADVANTAGE INSURANCE COMPANY	3	171,323	0.32
GEICO CASUALTY COMPANY	0	30,152	0.00
GEICO CHOICE INSURANCE COMPANY	1	104,234	0.18
GEICO COUNTY MUTUAL INSURANCE COMPANY	0	7	0.00
GEICO GENERAL INSURANCE COMPANY	2	24,973	1.47
GEICO INDEMNITY COMPANY	4	63,605	1.15
GEICO SECURE INSURANCE COMPANY	3	38,822	1.41
GEMINI INSURANCE COMPANY	0	85,000	0.00
GENERAL AUTOMOBILE INSURANCE COMPANY, INC., THE	2	3,501	10.46
GENERAL CASUALTY COMPANY OF WISCONSIN	0	33	0.00
GEORGIA CASUALTY & SURETY COMPANY	0	62	0.00
GLOBAL LIBERTY INSURANCE COMPANY OF NEW YORK	0	1	0.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	27	410,460	1.20
GRANITE STATE INSURANCE COMPANY	0	278	0.00
GRAPHIC ARTS MUTUAL INSURANCE COMPANY	0	239	0.00
GRAY INSURANCE COMPANY, THE	0	47	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	0	58	0.00
GREAT AMERICAN ASSURANCE COMPANY	0	539	0.00
GREAT AMERICAN INSURANCE COMPANY	0	54	0.00
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	1	48	381.39
GREAT DIVIDE INSURANCE COMPANY	0	273	0.00
GREAT LAKES REINSURANCE (U.K.) PLC	0	1,877	0.00
GREAT MIDWEST INSURANCE COMPANY	0	187	0.00
GREAT NORTHERN INSURANCE COMPANY	0	680	0.00
GREAT WEST CASUALTY COMPANY	1	1,467	12.48
GREENWICH INSURANCE COMPANY	1	83	220.57
GUIDEONE MUTUAL INSURANCE COMPANY	0	1,262	0.00
GENERAL INSURANCE COMPANY OF AMERICA	4	39	1,877.64
GERMANIA FIRE & CASUALTY COMPANY	0	10,714	0.00
GERMANIA INSURANCE COMPANY	1	5,396	3.39
GERMANIA SELECT INSURANCE COMPANY	2	88,558	0.41
HALLMARK COUNTY MUTUAL INSURANCE COMPANY	4	35,965	2.04
HALLMARK SPECIALTY INSURANCE COMPANY	2	1,010	36.25
HANOVER AMERICAN INSURANCE COMPANY, THE	0	182	0.00
HANOVER INSURANCE COMPANY, THE	0	177	0.00

HANOVER LLOYD'S INSURANCE COMPANY	0	117	0.00
HARCO NATIONAL INSURANCE COMPANY	0	41	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	1	689	26.57
HARTFORD CASUALTY INSURANCE COMPANY	0	605	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	0	6,217	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	0	2,098	0.00
HISCOX INSURANCE COMPANY INC.	0	37	0.00
HOCHHEIM PRAIRIE CASUALTY INSURANCE COMPANY	1	28,011	0.65
HOME STATE COUNTY MUTUAL INSURANCE COMPANY	37	386,046	1.75
HOMELAND INSURANCE COMPANY OF NEW YORK	0	2	0.00
HORACE MANN INSURANCE COMPANY	2	11,219	3.26
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	3	10,724	5.12
HUDSON INSURANCE COMPANY	0	20	0.00
HARTFORD FIRE INSURANCE COMPANY	0	147,691	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	1	14,088	1.30
ILLINOIS NATIONAL INSURANCE CO.	0	240	0.00
IMPERIAL FIRE AND CASUALTY INSURANCE COMPANY	0	7,467	0.00
IMPERIUM INSURANCE COMPANY	0	468	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	0	367	0.00
INFINITY COUNTY MUTUAL INSURANCE COMPANY	3	376,021	0.15
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, THE	0	122	0.00
INTEGON NATIONAL INSURANCE COMPANY	0	30,063	0.00
INTERINSURANCE EXCHANGE OF THE AUTOMOBILE CLUB	0	732	0.00
INDIANA LUMBERMENS MUTUAL INSURANCE COMPANY	0	19	0.00
IRONSHORE INDEMNITY INC.	0	1,036	0.00
JEFFERSON INSURANCE COMPANY	0	14,280	0.00
KNIGHTBROOK INSURANCE COMPANY	1	6,536	2.80
LANCER INSURANCE COMPANY	0	322	0.00
LIBERTY COUNTY MUTUAL INSURANCE COMPANY	17	181,314	1.72
LM INSURANCE CORPORATION	0	20	0.00
LONE STAR NATIONAL INSURANCE COMPANY	0	11	0.00
LOYA INSURANCE COMPANY	29	174,062	3.05
LYNDON SOUTHERN INSURANCE COMPANY	1	25,113	0.73
LEXINGTON INSURANCE COMPANY	0	2	0.00
LIBERTY INSURANCE CORPORATION	0	59	0.00
LIBERTY INSURANCE UNDERWRITERS INC.	0	221	0.00
LIBERTY MUTUAL FIRE INSURANCE COMPANY	3	788	69.70

LIBERTY MUTUAL INSURANCE COMPANY	0	49	0.00
MAIDEN SPECIALTY INSURANCE COMPANY	0	122	0.00
MANUFACTURERS ALLIANCE INSURANCE COMPANY	0	4	0.00
MARKEL AMERICAN INSURANCE COMPANY	0	4,048	0.00
MARKEL INSURANCE COMPANY	0	521	0.00
MARYLAND CASUALTY COMPANY	0	485	0.00
MASSACHUSETTS BAY INSURANCE COMPANY	0	193	0.00
MAXUM CASUALTY INSURANCE COMPANY	0	93	0.00
MERASTAR INSURANCE COMPANY	0	124	0.00
MERCHANTS NATIONAL INSURANCE COMPANY	0	2	0.00
MERCURY COUNTY MUTUAL INSURANCE COMPANY	5	24,222	3.78
MERIDIAN CITIZENS MUTUAL INSURANCE COMPANY	0	399	0.00
MESA UNDERWRITERS SPECIALTY INSURANCE COMPANY	0	200	0.00
METROPOLITAN CASUALTY INSURANCE COMPANY	0	1,501	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	2	2,522	14.52
METROPOLITAN GENERAL INSURANCE COMPANY	0	963	0.00
METROPOLITAN GROUP PROPERTY AND CASUALTY INSURANCE COMPANY	0	2,155	0.00
METROPOLITAN LLOYDS INSURANCE COMPANY OF TEXAS	10	24,737	7.40
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	0	664	0.00
MGA INSURANCE COMPANY, INC.	10	44,993	4.07
MID-CENTURY INSURANCE COMPANY	0	1,003	0.00
MID-CONTINENT ASSURANCE COMPANY	0	34	0.00
MID-CONTINENT CASUALTY COMPANY	0	1,797	0.00
MID-CONTINENT EXCESS AND SURPLUS INSURANCE COMPANY	0	4	0.00
MILWAUKEE CASUALTY INSURANCE CO.	0	269	0.00
MITSUMI SUMITOMO INSURANCE COMPANY OF AMERICA	0	72	0.00
MITSUMI SUMITOMO INSURANCE USA INC.	0	65	0.00
MONROE GUARANTY INSURANCE COMPANY	0	22	0.00
MOTORISTS COMMERCIAL MUTUAL INSURANCE COMPANY	0	4	0.00
MOUNTAIN STATES INDEMNITY COMPANY	0	78	0.00
MOUNTAIN STATES MUTUAL CASUALTY COMPANY	0	254	0.00
MSA INSURANCE COMPANY	1	57	321.17
MID-CENTURY INSURANCE COMPANY OF TEXAS	0	256	0.00
NATIONAL BUILDING MATERIAL ASSURANCE COMPANY	0	11	0.00
NATIONAL CASUALTY COMPANY	1	3,203	5.72
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	0	6	0.00
NATIONAL FIRE & MARINE INSURANCE COMPANY	0	269	0.00



NATIONAL FIRE AND INDEMNITY EXCHANGE	0	9	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	0	377	0.00
NATIONAL GENERAL ASSURANCE COMPANY	4	9,175	7.98
NATIONAL GENERAL INSURANCE COMPANY	2	5,150	7.11
NATIONAL INDEMNITY COMPANY	0	9	0.00
NATIONAL INTERSTATE INSURANCE COMPANY	0	3,896	0.00
NATIONAL LIABILITY & FIRE INSURANCE COMPANY	2	4,875	7.51
NATIONAL SPECIALTY INSURANCE COMPANY	0	481	0.00
NATIONAL SURETY CORPORATION	0	1,178	0.00
NATIONAL TRUST INSURANCE COMPANY	0	70	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	3	527	104.21
NATIONAL UNITY INSURANCE COMPANY	3	17,689	3.10
NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	0	15,859	0.00
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	0	112	0.00
NATIONWIDE MUTUAL INSURANCE COMPANY	2	42,376	0.86
NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	0	835	0.00
NEW HAMPSHIRE INSURANCE COMPANY	1	405	45.20
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	0	480	0.00
NIPPONKOA INSURANCE COMPANY, LIMITED (U.S. BRANCH)	0	4	0.00
NORTH RIVER INSURANCE COMPANY, THE	0	24	0.00
NORTHERN INSURANCE COMPANY OF NEW YORK	0	775	0.00
NOVA CASUALTY COMPANY	0	303	0.00
NETHERLANDS INSURANCE COMPANY, THE	1	385	47.55
NORTHFIELD INSURANCE COMPANY	0	68	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	0	1	0.00
OKLAHOMA SURETY COMPANY	0	22	0.00
OLD AMERICAN COUNTY MUTUAL FIRE INSURANCE COMPANY	98	389,490	4.61
OLD REPUBLIC GENERAL INSURANCE CORPORATION	0	41	0.00
OLD REPUBLIC INSURANCE COMPANY	2	124	295.27
OHIO CASUALTY INSURANCE COMPANY, THE	0	480	0.00
OHIO SECURITY INSURANCE COMPANY	0	1,600	0.00
PACIFIC INDEMNITY COMPANY	0	249	0.00
PACIFIC SPECIALTY INSURANCE COMPANY	0	1,805	0.00
PENN MILLERS INSURANCE COMPANY	0	44	0.00
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	0	322	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	0	9	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	0	24	0.00

PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE COMPANY	0	16	0.00
PERMANENT GENERAL ASSURANCE CORPORATION	2	5,933	6.17
PERMANENT GENERAL ASSURANCE CORPORATION OF OHIO	1	8,833	2.07
PHARMACISTS MUTUAL INSURANCE COMPANY	0	180	0.00
PHILADELPHIA INDEMNITY INSURANCE COMPANY	0	11,364	0.00
PHOENIX INSURANCE COMPANY, THE	1	7,102	2.58
PLAZA INSURANCE COMPANY	0	1,032	0.00
PRIME INSURANCE COMPANY	0	57	0.00
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	0	2,148	0.00
PROGRESSIVE ADVANCED INSURANCE COMPANY	0	2,716	0.00
PROGRESSIVE COUNTY MUTUAL INSURANCE COMPANY	59	937,957	1.15
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	0	32	0.00
PROTECTIVE INSURANCE COMPANY	0	18	0.00
PEERLESS INDEMNITY INSURANCE COMPANY	1	2,079	8.81
PEERLESS INSURANCE COMPANY	0	235	0.00
PREFERRED PROFESSIONAL INSURANCE COMPANY	0	18	0.00
PRESERVER INSURANCE COMPANY	0	110	0.00
QBE INSURANCE CORPORATION	0	650	0.00
REDWOOD FIRE AND CASUALTY INSURANCE COMPANY	0	786	0.00
REGENT INSURANCE COMPANY	0	9	0.00
REPUBLIC UNDERWRITERS INSURANCE COMPANY	0	574	0.00
REPUBLIC-FRANKLIN INSURANCE COMPANY	0	265	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	74	0.00
RLI INSURANCE COMPANY	0	1,125	0.00
ROCHDALE INSURANCE COMPANY	0	1	0.00
REPUBLIC LLOYDS	1	256	71.51
SAFE AUTO INSURANCE COMPANY	0	10,294	0.00
SAFECO LLOYDS INSURANCE COMPANY	0	11,491	0.00
SAFETY NATIONAL CASUALTY CORPORATION	0	43	0.00
SAFEWAY COUNTY MUTUAL INSURANCE COMPANY	0	19,286	0.00
SAGAMORE INSURANCE COMPANY	0	29	0.00
SAMSUNG FIRE & MARINE INSURANCE CO., LTD (US BRANCH)	0	20	0.00
SCOTTSDALE INDEMNITY COMPANY	0	416	0.00
SCOTTSDALE INSURANCE COMPANY	0	608	0.00
SECURITY NATIONAL INSURANCE COMPANY	0	307	0.00
SELECTIVE INSURANCE COMPANY OF AMERICA	0	5	0.00
SENECA INSURANCE COMPANY, INC.	0	55	0.00

SENTINEL INSURANCE COMPANY, LTD.	2	6,222	5.88
SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	0	2	0.00
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	0	50	0.00
SOUTHERN COUNTY MUTUAL INSURANCE COMPANY	18	178,486	1.85
SOUTHERN INSURANCE COMPANY	0	821	0.00
SPARTA INSURANCE COMPANY	0	352	0.00
SPARTA SPECIALTY INSURANCE COMPANY	0	3	0.00
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	0	1,458	0.00
ST. PAUL GUARDIAN INSURANCE COMPANY	0	1	0.00
ST. PAUL MERCURY INSURANCE COMPANY	0	63	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	0	7	0.00
STAR INSURANCE COMPANY	0	530	0.00
STARR SURPLUS LINES INSURANCE COMPANY	0	13	0.00
STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	0	34,042	0.00
STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	0	1,902	0.00
STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	21	264,230	1.45
STATE FARM FIRE AND CASUALTY COMPANY	0	636	0.00
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	93	3,226,131	0.53
STATE NATIONAL INSURANCE COMPANY, INC.	1	147	124.54
STEADFAST INSURANCE COMPANY	0	30	0.00
STILLWATER INSURANCE COMPANY	0	544	0.00
STRATFORD INSURANCE COMPANY	0	922	0.00
SAFECO INSURANCE COMPANY OF AMERICA	0	8,216	0.00
SAFECO INSURANCE COMPANY OF ILLINOIS	0	5,451	0.00
SOUTHERN VANGUARD INSURANCE COMPANY	0	50	0.00
SPARTAN INSURANCE COMPANY	0	3,966	0.00
STARR INDEMNITY & LIABILITY COMPANY	0	193	0.00
T.H.E. INSURANCE COMPANY	0	47	0.00
TEACHERS INSURANCE COMPANY	0	4,982	0.00
TECHNOLOGY INSURANCE COMPANY, INC.	0	34	0.00
TEXAS FARM BUREAU CASUALTY INSURANCE COMPANY	4	159,885	0.46
TEXAS FARM BUREAU MUTUAL INSURANCE COMPANY	10	194,918	0.94
TEXAS HOSPITAL INSURANCE EXCHANGE	0	98	0.00
TEXAS PACIFIC INDEMNITY COMPANY	0	212	0.00
TNUS INSURANCE COMPANY	0	2	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	0	108	0.00
TOKIO MARINE SPECIALTY INSURANCE COMPANY	0	53	0.00

TORUS NATIONAL INSURANCE COMPANY	0	5	0.00
TOWER NATIONAL INSURANCE COMPANY	0	126	0.00
TRANS PACIFIC INSURANCE COMPANY	0	4	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	0	86	0.00
TRANSPORTATION INSURANCE COMPANY	0	316	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2	7,150	5.12
TRAVELERS INDEMNITY COMPANY OF AMERICA, THE	0	500	0.00
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT, THE	0	1,523	0.00
TRAVELERS INDEMNITY COMPANY, THE	0	963	0.00
TRAVELERS PERSONAL SECURITY INSURANCE COMPANY	0	587	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	1	1,296	14.13
TRINITY UNIVERSAL INSURANCE COMPANY	1	14,834	1.23
TRITON INSURANCE COMPANY	0	15,975	0.00
TRIUMPHE CASUALTY COMPANY	0	1,004	0.00
TRUCK INSURANCE EXCHANGE	0	2,759	0.00
TWIN CITY FIRE INSURANCE COMPANY	0	977	0.00
TOWER INSURANCE COMPANY OF NEW YORK	0	8	0.00
U S LLOYDS INSURANCE COMPANY	2	6,588	5.56
UNDERWRITERS AT LLOYD'S, LONDON	0	5,524	0.00
UNION INSURANCE COMPANY	0	1,402	0.00
UNION STANDARD LLOYDS	0	300	0.00
UNITED FIRE & CASUALTY COMPANY	0	2,632	0.00
UNITED FIRE & INDEMNITY COMPANY	0	1,205	0.00
UNITED FIRE LLOYDS	0	2,355	0.00
UNITED NATIONAL SPECIALTY INSURANCE COMPANY	0	72	0.00
UNITED SERVICES AUTOMOBILE ASSOCIATION	11	256,136	0.79
UNITED STATES FIRE INSURANCE COMPANY	0	205	0.00
UNITED STATES LIABILITY INSURANCE COMPANY	0	427	0.00
UNITRIN COUNTY MUTUAL INSURANCE COMPANY	10	37,397	4.90
UNITRIN DIRECT INSURANCE COMPANY	0	278	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	0	1,852	0.00
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	0	3,582	0.00
UNIVERSAL UNDERWRITERS OF TEXAS INSURANCE COMPANY	1	854	21.44
USAA CASUALTY INSURANCE COMPANY	9	217,019	0.76
USAA GENERAL INDEMNITY COMPANY	7	105,636	1.21
UTICA LLOYD'S OF TEXAS	0	240	0.00
UTICA MUTUAL INSURANCE COMPANY	0	220	0.00

UTICA NATIONAL INSURANCE COMPANY OF TEXAS	0	172	0.00
UNITED NATIONAL CASUALTY INSURANCE COMPANY	0	72	0.00
VALLEY FORGE INSURANCE COMPANY	0	862	0.00
VANLINER INSURANCE COMPANY	0	24	0.00
VIGILANT INSURANCE COMPANY	0	71	0.00
VISION INSURANCE COMPANY	3	18,133	3.03
VOYAGER INDEMNITY INSURANCE COMPANY	0	3,176	0.00
WESCO INSURANCE COMPANY	2	140	261.53
WESTCHESTER FIRE INSURANCE COMPANY	1	73	250.78
WESTERN GENERAL AUTOMOBILE INSURANCE COMPANY	1	4,890	3.74
WESTERN HERITAGE INSURANCE COMPANY	0	1,679	0.00
WESTFIELD INSURANCE COMPANY	0	194	0.00
WORTH CASUALTY COMPANY	0	4,384	0.00
WAUSAU BUSINESS INSURANCE COMPANY	0	11	0.00
WAUSAU UNDERWRITERS INSURANCE COMPANY	0	144	0.00
WEST AMERICAN INSURANCE COMPANY	0	173	0.00
XL INSURANCE AMERICA, INC.	0	16	0.00
XL SPECIALTY INSURANCE COMPANY	0	48	0.00
YOUNG AMERICA INSURANCE COMPANY	3	6,207	8.85
ZURICH AMERICAN INSURANCE COMPANY	1	3,201	5.72
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	1	286	64.01
ZURICH COMPANIA DE SEGUROS, S.A.	0	1,712	0.00
<b>TOTAL</b>	<b>813</b>	<b>14,883,549</b>	<b>1.00</b>